

FINANCIAL SERVICES

RESILIENCE & ARCHITECTURE

# Zscaler resiliency analysis for a multinational financial services firm

A multinational financial services organization, broker, and bank was pushing the Zscaler platform to its limits across on-prem, cloud, and hybrid architectures. **Optiv Consulting** delivered an in-depth resiliency analysis and design review, working alongside a Big Four firm, with evidence-based recommendations built to withstand board scrutiny.

SECTOR	SCOPE	PLATFORM	ENGAGEMENT
Financial services	On-prem, cloud, hybrid	Zscaler	Resiliency review

## THE CHALLENGE

Leadership needed to validate current patterns and proposed future designs, confirm recovery paths and capacity, and translate complex technical findings into decisions the board could act on. The work demanded tight coordination and clear ownership across two consulting teams.

## OUR APPROACH

- Mapped traffic flows, service-edge topology, connector placement, and identity dependencies in a technical deep dive.
- Modeled failure scenarios, measured blast radius, and defined recovery paths.
- Reviewed on-prem, cloud, and hybrid architectures to set guardrails for safe scale.
- Delivered tiered executive reporting and a phased roadmap for near-term fixes and long-term improvements.

## Board-adopted

Our analysis became the primary reference for board-level decisions

### BENEFITS

- Executive-ready reporting translated technical analysis into business risk, options, and decisions, accelerating alignment.
- Defined clear guardrails and a phased path to improve stability, performance, and operational clarity.
- Optiv Consulting drove the technical direction and set the standard for clarity alongside the Big Four firm.