

CONSUMER  
GOODS

IDENTITY & ACCESS

# Identity management transformation for a regulated consumer goods company

A consumer goods company in a regulated industry set out to transform its identity program and move from incumbent MIM software to a modern Saviynt IGA platform. **Optiv Consulting** led the transition while protecting business continuity and meeting global and local compliance requirements.

SECTOR <b>Consumer goods</b>	FROM <b>Microsoft MIM</b>	TO <b>Saviynt IGA</b>	WORKSTREAMS <b>Tech, compliance, OCM</b>
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## ■ THE CHALLENGE

The transformation had to span geographies, resolve historical technical complexity, and satisfy auditors, all while keeping identity services running for the business.

## ■ OUR APPROACH

- Applied a multi-phase approach: an identity maturity foundation followed by Saviynt IGA implementation.
- Delivered a Phase 1 go-live with focus applications to build familiarity and buy-in, plus a blueprint for later phases.
- Ran technical implementation, compliance, and organizational change management as parallel workstreams under one program manager.
- Worked with internal and external compliance to audit configurations and build audit narratives for primary and compensatory controls.

## Phase 1 live

Saviynt IGA delivered with focus apps and a path to later phases

## ■ BUSINESS RESULTS

- Stood up the modern Saviynt IGA platform with focus applications and readiness for future phases.
- Earned internal and external compliance approval of detailed audit narratives.
- Embedded change communications through dedicated SharePoint sites, training documentation, and videos.